



9AM	Registrat	On (Light Breakfast Available)	Grand Ballroom Foyer
0AM		Velcome Session	Grand Ballroom 2
10:45 Break	TRACK	SESSION	ROOM
	SERVICE	Fuel Your Service Drive	Grand Ballroom 2
IIAM	ACCOUNTING	Connect the Dots	Music City Ballroom
	SALES	Coaching Process	Fisk
	PARTS	Cracking the Contact	Belmont 1-2
11:45 Break	LEARNING LAB	Accounting Dashboard Setup Basics	Belmont 3
2PM	SERVICE & PARTS	Fixed Ops Focus 1	Grand Ballroom 2
	ACCOUNTING	Unlock the Ledger	Music City Ballroom
	SALES LEARNING LAB	Steps to Success Sales Activity Set Up Basics	Fisk Belmont 3
			<u>'</u>
1:00 Lunch	·		- Grand Ballroom 1
2PM	SERVICE & PARTS	Fixed Ops Focus 2	Grand Ballroom 2
	ACCOUNTING	Operational Oversight	Music City Ballroom
0 (5 5)	SALES	Quality Quoting	Fisk
2:45 Break			
3 РМ	SERVICE	Assess Your Process	Music City Ballroom
	ACCOUNTING	Cyber Security Panel	Grand Ballroom 2
	SALES	Workflow Wrap Up	Fisk
3:45 Break	PARTS	Parts Perspective	Belmont 1 - 2
;·····		Collaborate with Service	Music City Ballroom
FD	SERVICE	CONGROTATE WITH SCIVICE	
-5PM	SERVICE ACCOUNTING	Collaborate with Accounting	Grand Ballroom 2
-5PM			Grand Ballroom 2 Fisk
-5PM	ACCOUNTING	Collaborate with Accounting	





,	Light B	rea	ıkfast Available	Grand Ballroom Foyer
M	Genera		Partner Profile Georgian College ABSC	Grand Ballroom 2
9:45 Bre	Sessio	n —	Futures	Grand Banroom 2
	TRA	СК	SESSION	ROOM
4M _	SERVICE & SA	LES	Deliver on Time	Grand Ballroom 2
	ACCOUNTING & PA	RTS	Decipher Discrepancies	Music City Ballroo
10 /5 5	LEARNING L	AB	Parts Inventory Basics in v10	Belmont 3
10:45 Bre	ak			
AM.	SERV	ICE	Consistent Communication	Grand Ballroom 2
	ACCOUNT	ING	Online Express Pay Today	Music City Ballroo
	SA	LES	Wish Upon a Car	Fisk
	PA	RTS	Discount Dynamics	Belmont 1-2
	LEARNING L	AB	Parts Inventory Basics in v10	Belmont 3
	ch			Count Dellocens I
11:45 Lune	CII -			 Grand Ballroom 1
11:45 Lund	ACCOUNT SERVICE & PA		Secure the Sale	Grand Ballroom 2
	ACCOUNT SERVICE & PA		Secure the Sale Digital Retailing Spotlight	Grand Ballroom 2
PM	ACCOUNT SERVICE & PA SA SPECIAL FOO EVEI	RTS LES CUS		Grand Ballroom 2
	ACCOUNT SERVICE & PA SA SPECIAL FOO EVEI	RTS LES CUS	Digital Retailing Spotlight	Grand Ballroom 2 Music City Ballroon
PM 1:45 Brea	ACCOUNT SERVICE & PA SA SPECIAL FOO EVEI	LES CUS NTS	Digital Retailing Spotlight	Grand Ballroom 2 Music City Ballroon
PM	ACCOUNT SERVICE & PA SA SPECIAL FOO EVEI	LES CUS NTS	Digital Retailing Spotlight Georgian College ABSC Q&A	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2
PM 1:45 Brea	ACCOUNT SERVICE & PA SA SPECIAL FOO EVEI SERV ACCOUNT	LES CUS NTS	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2
PM 1:45 Brea	SPECIAL FOO EVEL	RTS LES CUS NTS	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management The More You Know	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2 Music City Ballroon
PM 1:45 Brea	SERVICE & PAI SA SPECIAL FOO EVEI ACCOUNT SA PAI	LES CUS NTS VICE VICE LES RTS	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management The More You Know Coffee for Closers Unveiling Analytics	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2 Music City Ballroom Fisk Belmont 1-2
2:45 Brea	SERVICE & PAI SA SPECIAL FOO EVEI ACCOUNT SA PAI SERVICE	LES CUS NTS CICE ING LES RTS Cor	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management The More You Know Coffee for Closers Unveiling Analytics	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2 Music City Ballroom Fisk Belmont 1-2
2:45 Brea	SERVICE & PAI SA SPECIAL FOO EVEI ACCOUNT SA PAI SERVICE ACCOUNTING	LES CUS NTS CICE CING LES RTS Cor Cor	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management The More You Know Coffee for Closers Unveiling Analytics overse with the Service Experts overse with the Accounting Experts	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2 Music City Ballroom Fisk Belmont 1-2
2:45 Brea	SERVICE & PAI SA SPECIAL FOO EVEI ACCOUNT SA PAI SERVICE	LES CUS NTS CICE ING LES COT COT	Digital Retailing Spotlight Georgian College ABSC Q&A Strategic Management The More You Know Coffee for Closers Unveiling Analytics	Grand Ballroom 2 Music City Ballroom Fisk Grand Ballroom 2 Music City Ballroom Fisk Belmont 1-2 Grand Ballroom 2 Music City Ballroom



Digest the Details

Stay overtime for more in-depth process discussion with your workshop presenter and fellow dealers after each afternoon session.







9AM

Networking Breakfast

Grand Ballroom 1

	TRAC	SESSION	ROOM
	SERVIC	EMG - Mindful Maintenand	ce Grand Ballroom 2
10AM	SALES & ACCOUNTIN	G Data Integrity	Music City Ballroom
	PART	S Wholesale Insights	Belmont 1-2
10:30 E	Break	<u>'</u>	· · · · · · · · · · · · · · · · · · ·

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	SERVICE	Voting for the Future	Grand Ballroom 2
10:45AM	ACCOUNTING	Voting for the Future	Music City Ballroom
	SALES	Voting for the Future	Fisk
	PARTS	Voting for the Future	Belmont 1-2

11:15 Break

11:30AM - 12PM

General Session - Closing

Grand Ballroom 2

